



Albertus Street 255
La Montagne
Pretoria
P.O.Box 1904
Silverton
0127

Regspersoon **MOUNT GRACE** Body Corporate

12 May 2021

Dear Owner,

RE: BLASTING AT THE KOPPIE

The good news - No more Blasting! All done!

The claim procedure:

The residents need to log formal complaints regarding the alleged damage to their properties on email, so the contractors can log it and address it formally.

Contact details for the claim /complaint is:

Talia Manon
taliaman@hendor.co.za

The contractors will then address their concerns in the correct manner.

The complainant needs to include the following:

1. Full physical Address
2. Contact details
3. Nature of complaint
4. Photographs of alleged damages so we can refer to the dilapidation surveys that were completed prior to blasting.

Should anyone have a reasonable suspicion of damage caused by the blasting you can forward **the claim procedure** to the contact person above.

We ask all owners to **please notify the offices of the Managing Agent** of all claims submitted in order for them to keep clear record of these claims.

Kind regards,

MJ SWART
MANAGING AGENT